



MonsterPay
Mobile Payment Guide

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Summary of Revisions

Version	Date	Changed By	Changes Made
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1.0.1	12 Jan 2009	D Liu - Setcom	Added Revision history, table of content and reformat
2.0.0	02 Nov 2009	D Liu - Setcom	Formatted for MonsterPay

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Introduction

The MonsterPay Mobile Payment Guide provides instructions for using the following features:

- Collect a payment
- Pay a merchant
- Withdraw funds to your bank account
- Balance enquiry
- Mini statement enquiry
- Changing alerts

SMS/Text to Number

+447781482186 for United Kingdom or

33006 for South Africa or

See Appendix 1 for full list of 106 countries

Mobile Keyword and Commands



Collect a payment

go pin <Your MonsterPay PIN> **collect from** <customer's mobile no.> **card** <16-digit credit card no.> **expiry** <4-digit expiry date> **cvv** <3-digit CVV no.> **total** <amount to pay> <currency: USD, EUR, GBP, or ZAR>
Example:

go pin 123456 collect from 27831234567 card 4111222233334444 expiry 0711 cvv 123 total 123.45 usd



Pay a merchant

go pay to <merchant's mobile no.> **card** <16-digit credit card no.> **expiry** <4-digit expiry date> **cvv** <3-digit CVV no.> **total** <amount to pay> <currency: USD, EUR, GBP, or ZAR>
Example:

go pay to 27831234567 card 4111222233334444 expiry 0711 cvv 123 total 123.45 usd



Withdraw funds to your bank account

go pin <Your MonsterPay PIN> **withdraw acc** <bank account no.> **total** <amount to withdraw> <currency: USD, EUR, GBP, or ZAR>

Example:

go pin 123456 withdraw acc 123456 total 123.45 usd



View your balance

go pin <Your MonsterPay PIN> **balance** <currency: USD, EUR, GBP, ZAR or ALL>

Example:

go pin 123456 balance all



View a mini statement of your last three transactions

go pin <Your MonsterPay PIN> **statement** <currency: USD, EUR, GBP, or ZAR>

Example:

go pin 123456 statement usd



Change the alerts that you receive

go pin <Your MonsterPay PIN> **alert** <Type of Alert: All, None, Send, or Receive>

Type of Alert:

All – Receive all alerts

None – Receive no alerts

Send – Receive alerts when making payments

Receive – Receive alerts when receiving payments

Example:

go pin 123456 alert all

Making a Credit Card Imprint

Once a transaction has been successfully processed, you will be issued a transaction number. Write it down for your own reference. Both you and your client will receive an SMS confirming a successful transaction.

To help you if the client disputes a charge later on, you must make an imprint of the client's credit card on the carbon paper invoice that you issue to the client, and obtain the client's signature on it. Make the imprint by using a pen and scratch over the front of the card.

Check that the signature on the back of the card is the same as on the invoice. If they do not match, you cannot accept the purchase.

Fax the invoice with the credit card imprint to MonsterPay. MonsterPay must receive this fax before the funds will be available for withdrawal to your bank account.

Go to <http://www.monsterpay.com/index.aspx?page=Contact> for the latest fax numbers.

MAKE AN IMPRINT OF THE CLIENT'S CREDIT CARD



Insert the credit card between the top and the carbon copy of the invoice ...



... then scratch and make a clear imprint of the card. Your client must sign the invoice.

Withdrawals

MonsterPay works like an electronic wallet. Payments from your clients are stored in your MonsterPay account to avoid incurring excessive bank transfer charges each time you receive payment. You can withdraw lump sums from MonsterPay to your bank account anytime by sending an withdraw funds SMS or online at www.monsterpay.com.

Mobile Payment Coverage List

MonsterPay Mobile Payment is available in 74 countries and 152 networks as listed on the MonsterPay website at:

<http://www.monsterpay.com/help/topic.cfm?c=ff82ff10-ec99-438f-b79d-0041b7df818c&t=d067e947-7690-43e0-832d-b12e197072db>

Additional Information

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