



MonsterPay Mobile Payment Guide

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Summary of Revisions

Version	Date	Changed By	Changes Made
1.0.0	01 Nov 2006	D Liu - Setcom	Original document created
1.0.1	12 Jan 2009	D Liu - Setcom	Added Revision history, table of content and reformat
2.0.0	02 Nov 2009	D Liu - Setcom	Formatted for MonsterPay

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Introduction

The MonsterPay Mobile Payment Guide provides instructions for using the following features:

- Collect a payment
- Pay a merchant
- Withdraw funds to your bank account
- Balance enquiry
- Mini statement enquiry
- Changing alerts

SMS/Text to Number

+447781482186 for United Kingdom or

33006 for South Africa or

See Appendix 1 for full list of 106 countries

Mobile Keyword and Commands



Collect a payment

go pin <Your MonsterPay PIN> **collect from** <customer's mobile no.> **card** <16-digit credit card no.> **expiry** <4-digit expiry date> **cvv** <3-digit CVV no.> **total** <amount to pay> <currency: USD, EUR, GBP, or ZAR>

Example:

go pin 123456 collect from 27831234567 card 4111222233334444 expiry 0711 cvv 123 total 123.45 usd



Pay a merchant

go pay to <merchant's mobile no.> **card** <16-digit credit card no.> **expiry** <4-digit expiry date> **cvv** <3-digit CVV no.> **total** <amount to pay> <currency: USD, EUR, GBP, or ZAR>

Example:

go pay to 27831234567 card 4111222233334444 expiry 0711 cvv 123 total 123.45 usd



Withdraw funds to your bank account

go pin <Your MonsterPay PIN> **withdraw acc** <bank account no.> **total** <amount to withdraw> <currency: USD, EUR, GBP, or ZAR>

Example:

go pin 123456 withdraw acc 123456 total 123.45 usd



View your balance

go pin <Your MonsterPay PIN> **balance** <currency: USD, EUR, GBP, ZAR or ALL>

Example:

go pin 123456 balance all



View a mini statement of your last three transactions

go pin <Your MonsterPay PIN> **statement** <currency: USD, EUR, GBP, or ZAR>

Example:

go pin 123456 statement usd

Change the alerts that you receive



go pin <Your MonsterPay PIN> **alert** <Type of Alert: All, None, Send, or Receive>

Type of Alert:

All – Receive all alerts

None – Receive no alerts

Send – Receive alerts when making payments

Receive – Receive alerts when receiving payments

Example:

go pin 123456 alert all

Making a Credit Card Imprint

Once a transaction has been successfully processed, you will be issued a transaction number. Write it down for your own reference. Both you and your client will receive an SMS confirming a successful transaction.

To help you if the client disputes a charge later on, you must make an imprint of the client's credit card on the carbon paper invoice that you issue to the client, and obtain the client's signature on it. Make the imprint by using a pen and scratch over the front of the card.

Check that the signature on the back of the card is the same as on the invoice. If they do not match, you cannot accept the purchase.

Fax the invoice with the credit card imprint to MonsterPay. MonsterPay must receive this fax before the funds will be available for withdrawal to your bank account.

Go to <http://www.monsterpay.com/www/redirect/contactus.cfm> for the latest fax numbers.

MAKE AN IMPRINT OF THE CLIENT'S CREDIT CARD



Insert the credit card between the top and the carbon copy of the invoice ...



... then scratch and make a clear imprint of the card. Your client must sign the invoice.

Withdrawals

MonsterPay works like an electronic wallet. Payments from your clients are stored in your MonsterPay account to avoid incurring excessive bank transfer charges each time you receive payment. You can withdraw lump sums from MonsterPay to your bank account anytime by sending an withdraw funds SMS or online at www.monsterpay.com.

Mobile Payment Coverage List

MonsterPay Mobile Payment is available in 74 countries and 152 networks as listed below.

Country	Network	Send SMS to
South Africa	Cell C	33006
South Africa	MTN	33006
South Africa	Vodacom	33006
UK	Hutchison 3G UK Ltd	+447781482186
UK	O2 (BT Cellnet)	+447781482186
UK	Orange	+447781482186
UK	T-Mobile (Virgin)	+447781482186
UK	Vodafone	+447781482186
Andorra	Mobiland (STA)	+447781482186
Australia	Hutchison 3G (THREE)	+447781482186
Australia	Vodafone	+447781482186
Austria	Mobilkom (Telekom ~ A1 ~ PTA)	+447781482186
Austria	Orange (ONE)	+447781482186
Austria	T-Mobile Austria GmbH (Tele.Ring)	+447781482186
Austria	TRE (H3G)	+447781482186
Bahrain	Batelco (BHR Mobile Plus)	+447781482186
Belgium	BASE (KPN Orange)(Dixitel)	+447781482186
Belgium	Mobistar	+447781482186
Belgium	Proximus (Belgacom)	+447781482186
Bulgaria	MobilTel AD	+447781482186
Cambodia	Camshin (Shinawatra) DCS 1800	+447781482186
Croatia	T-Mobile	+447781482186
Croatia	Tele2	+447781482186
Croatia	VipNet	+447781482186
Cyprus	CYTA (Vodafone)	+447781482186
Czech Republic	T-Mobile (Radiomobil)	+447781482186
Czech Republic	Telefonica O2 (EuroTel)	+447781482186
Denmark	Orange (Mobilix)	+447781482186
Denmark	Sonofon (Dansk Mobil Telefon)	+447781482186
Denmark	TDC (Tele Denmark)	+447781482186
Denmark	Telia (Orange)	+447781482186
Denmark	Tellmore (Virtual:Tele Danmark)	+447781482186
Egypt	ECMS MobiNil	+447781482186
Egypt	Vodafone (Misrfone +CLICK GSM)	+447781482186
Estonia	EMT	+447781482186
Faroe Islands	FaroeseTelecom	+447781482186

Faroe Islands	Kall Telecom	+447781482186
Finland	Alands Mobiltelefon Ab	+447781482186
Finland	Dna Finland Oy	+447781482186
Finland	Elisa (Oy Radiolinja Ab)	+447781482186
Finland	Finnnet (Finnish 2G Suomen)	+447781482186
Gabon	Libertis	+447781482186
Georgia	Magticom Ltd.	+447781482186
Germany	E-Plus	+447781482186
Germany	Group 3G	+447781482186
Germany	MobilCom	+447781482186
Germany	O2 (Viag ~ E2)	+447781482186
Germany	T-Mobil (D1 ~ Detemobil)	+447781482186
Germany	Vodafone (D2 ~ Man.man ~ Mobilfunk)	+447781482186
Ghana	MTN (ScanCom)	+447781482186
Gibraltar	Gibtel	+447781482186
Greece	Cosmote	+447781482186
Greece	Vodafone (Panafon)	+447781482186
Greece	Wind (Tim ~ Telestet ~ Stet Hellas)	+447781482186
Greenland	TELE Greenland	+447781482186
Guernsey	Cable & Wireless	+447781482186
HongKong	CSL	+447781482186
HongKong	Hutchison (Orange 2G)	+447781482186
HongKong	Hutchison 3G	+447781482186
HongKong	PCCW/Sunday (Mandarin)	+447781482186
HongKong	Peoples	+447781482186
HongKong	SmarTone	+447781482186
Hungary	Pannon GSM	+447781482186
Hungary	Vodafone (V.R.A.M Tele.)	+447781482186
Iceland	Landssimi (Siminn)	+447781482186
India	Bharti Airtel - Delhi	+447781482186
India	Bharti Airtel - Karnataka	+447781482186
India	BPL Cellular - Kerala	+447781482186
India	BPL Cellular - Maharashtra	+447781482186
India	BPL Mobile - Mumbai	+447781482186
India	Hutchison Essar - Delhi	+447781482186
India	Hutchison Telecom - Kolkata	+447781482186
India	Idea Cellular - Uttar Pradesh West	+447781482186
India	Idea Mobile Communications - Kerala	+447781482186
Ireland	Hutchinson 3G	+447781482186
Ireland	Meteor	+447781482186
Ireland	O2 (Esat Digifone ~ Tesco)	+447781482186
Isle of Man	O2 (Manx ~ Pronto)	+447781482186

Israel	Cellcom Israel Ltd	+447781482186
Italy	TIM	+447781482186
Italy	Vodafone (Omnitel)	+447781482186
Ivory Coast	MTN (Telecel - Loteny)	+447781482186
Jersey	Jersey Telecoms	+447781482186
Kazakhstan	KarTel (K-Mobile)	+447781482186
Kenya	Celtel (KenCell) (Zain)	+447781482186
Kenya	Safaricom	+447781482186
Lebanon	MTC Touch (LibanCell)	+447781482186
Liechtenstein	Mobilkom LIE AG	+447781482186
Liechtenstein	Swisscom (Telecom FL ~ Comfone)	+447781482186
Liechtenstein	Tele2 AG (Tango)	+447781482186
Lithuania	Bite GSM (UAB)	+447781482186
Luxembourg	Millicom SA	+447781482186
Luxembourg	P&T LuxGSM (EPT)	+447781482186
Luxembourg	VOX	+447781482186
Macau	CTM (Telemovel)	+447781482186
Malawi	Telekom Networks (Callpoint)	+447781482186
Malaysia	Celcom (TMTouch)	+447781482186
Malaysia	Digi	+447781482186
Maldives	Dhiraagu	+447781482186
Malta	Go Mobile	+447781482186
Mauritius	Cellplus	+447781482186
Monaco (Kosovo)	Monaco Telecom	+447781482186
Morocco	Maroc Telecom (Itissallat al Maghrib)	+447781482186
Namibia	MTC	+447781482186
Netherlands	KPN Mobile The Netherlands B.V.	+447781482186
Netherlands	Orange Nederland N.V.	+447781482186
Netherlands	T-Mobile Netherlands B.V.	+447781482186
Netherlands	Telfort (O2)	+447781482186
Netherlands	Vodafone (Libertel)	+447781482186
Norway	NetCom	+447781482186
Norway	Telenor Mobil AS	+447781482186
Oman	Omantel	+447781482186
Philippines	Globe Telecom	+447781482186
Poland	Era (Polska ~ Heyah)	+447781482186
Poland	Orange (Idea ~ PTK Centertel)	+447781482186
Portugal	Sonaecom (Optimus)	+447781482186
Portugal	TMN	+447781482186
Portugal	Vodafone (Telecel)	+447781482186
Puerto Rico	Telefonica Movistar	+447781482186
Qatar	Qatar Telecom (Q-Tel)	+447781482186

Romania	Orange (Dialog ~ Mobil Rom)	+447781482186
Romania	Vodafone Romania S.A. (MobiFon ~ Connex)	+447781482186
Russia	KB Impuls (Beeline)	+447781482186
Russia	MegaFon (North-West ~ JSC ~ Sonic Duo)	+447781482186
Russia	Mobile TeleSystems	+447781482186
Russia	TELECOM-XX1	+447781482186
Russia	Vimpelcom	+447781482186
Serbia	Telekom Srbija (MTS)	+447781482186
Serbia	Telenor Belgrade (MOBTEL)	+447781482186
Seychelles	Cable and Wireless	+447781482186
Singapore	StarHub Pte Ltd.	+447781482186
Slovakia	Orange (Globtel)	+447781482186
Slovakia	T-Mobile (Eurotel)	+447781482186
Slovenia	Mobitel	+447781482186
Spain	Orange (France Telecom ~ Amena)	+447781482186
Spain	Telefonica (Movistar)	+447781482186
Spain	Vodafone (Airtel Movil)	+447781482186
Sri Lanka	MTN (Dialog)	+447781482186
Sweden	Hi3G Access AB	+447781482186
Sweden	Tele2 (Comviq)	+447781482186
Sweden	Telia (Sonera ~ Mobitel)	+447781482186
Switzerland	Orange	+447781482186
Switzerland	Sunrise (TDC ~ diax)	+447781482186
Switzerland	Swisscom (Migros)	+447781482186
Tanzania	Vodacom (T) Ltd.	+447781482186
Thailand	TAC (DTAC)	+447781482186
Tunisia	Tunisie Telecom (Tunicell ~ Tuntel)	+447781482186
Turkey	Avea	+447781482186
Turkey	Turkcell	+447781482186
Turkey	Vodafone (Telsim)	+447781482186
Ukraine	Kyivstar GSM	+447781482186
Ukraine	Ukrainian Mobile Communications (MTS UKR)	+447781482186

Additional Information

For detailed information on each product offering please contact MonsterPay's Sales Department.

Tel:	United Kingdom	+44 (0)20 3051 6320
	United States of America	+1 (408) 850 6530
	South Africa	+27 (83) 913 0000
Fax:	Austria	+43 820 901 194723
	Belgium	+32 70 42 9534
	France	+33 821 482 900
	Germany	+49 1805 48202 52313
	Hong Kong	+852 301 59146
	Netherlands	+31 84 739 0926
	South Africa	(086) 615 1486
	United Kingdom	+44 (20) 7681 3303
	United States of America	+1 501 643 0401
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